



nia

FACILITIES MANAGEMENT



Hello, we're NIA Facilities Management

NIA FM Ltd are a regional based company with its Head Office based in the heart of South Wales in Cardiff City Centre and a 2nd office based in Caerphilly, South Wales.

The company was formed in October 2020 as a one stop shop Facilities Management service. It was a bold move to start a new company during a worldwide pandemic but one that has thankfully paid off thus far. We found our clients wanted more from various providers without dealing with several different companies for numerous services. Thankfully, since incorporating the following services the company has gone from strength to strength.

Please take the time to look through our brochure. The following pages will help you decide which service may be suitable to your business. We offer a wide and varied range of services which hopefully covers your business needs. If there is something we haven't covered, speak to us as we may be able to recommend a trusted supplier from our extensive contact base.

With the vast majority of service's we offer we employ our staff directly, however, on occasions we do use sub-contractors. These are contractors we have carried out work with over several years and have excellent relationships with quality guaranteed. This enables us to offer competitive rates in the business and, with the full range of services we have to offer, a tailor-made service that is second to none! We believe that no one looks after our customers as well as we do.

NIA FM Ltd are strong believers in bringing professionalism into everything we do, we also take our carbon footprint seriously and our fleet of vehicles are fully electric along with other environmental measures.

NIA FM Ltd hold several accreditations including SMAS WORKSAFE CONTRACTOR, CHAS, PROMPT PAYMENT CODE OF PRACTICE. Further to this we are ISO 9001 and ISO 14001 compliant with a robust quality management system in place. We will announce further updates as we strengthen our companies accreditations.



NIA FM monitoring

Here at NIA FM We have the ability to monitor or control your site to your exact requirement. We have partnered with a 3rd party to have direct access to a 24hrs a day, 7 days a week and 365 days of the year manned control room. This facility, backed up by the IMMEX software package, allows us to monitor anywhere in the UK and Ireland, in fact, anywhere in Europe. Technology really is something we embrace at NIA FM.

- **Licensed SIA CCTV Public space surveillance trained officer's man the control room.**
- **Audio communications which allow interaction with all personnel within your premises. Authorised and Unauthorised!**
- **Intelligent control. Remotely open doors, barriers, shutters 24/7 with the flick of a switch.**
- **The ability to integrate with over 380 different manufacturers of DVR systems.**
- **From standard analogue through to the latest in IP systems.**





intruder and fire alarms

NIA FM'S Expertise also includes the design, installation, monitoring and maintenance of both intruder and fire alarms.

Home or business, whatever your size or budget, we'll provide you with the most cost effective solution to suit your specific needs.

Without going into too much detail, if you require further information on any aspect of Fire Alarm or Intruder Alarm please contact us directly, we'll be more than happy to share our in depth knowledge with you.

If you would like more information or are interested in these products please contact us.

Sales enquiries
Call 07598 429 190
Email. info@niafm.com



FIRE

BREAK GLASS



PRESS HERE





NIA FM – CCTV

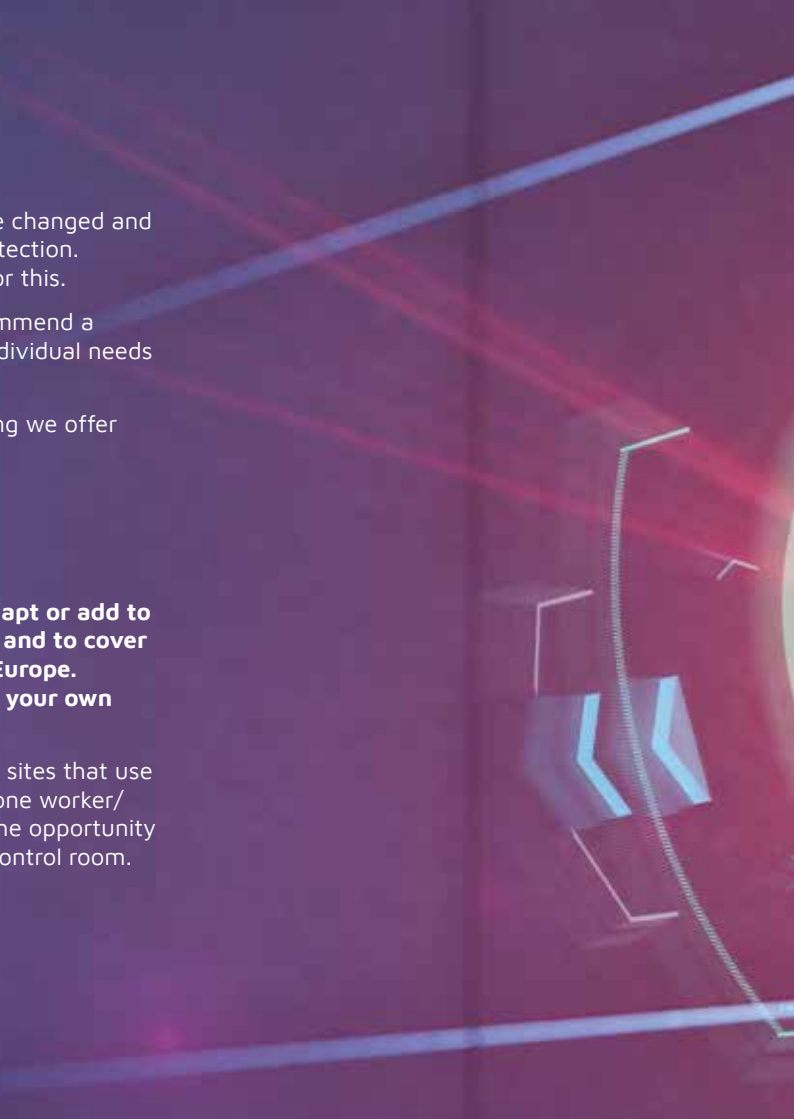
Here at NIA FM, we recognise times have changed and premises need that around the clock protection. CCTV is a great cost-effective solution for this.

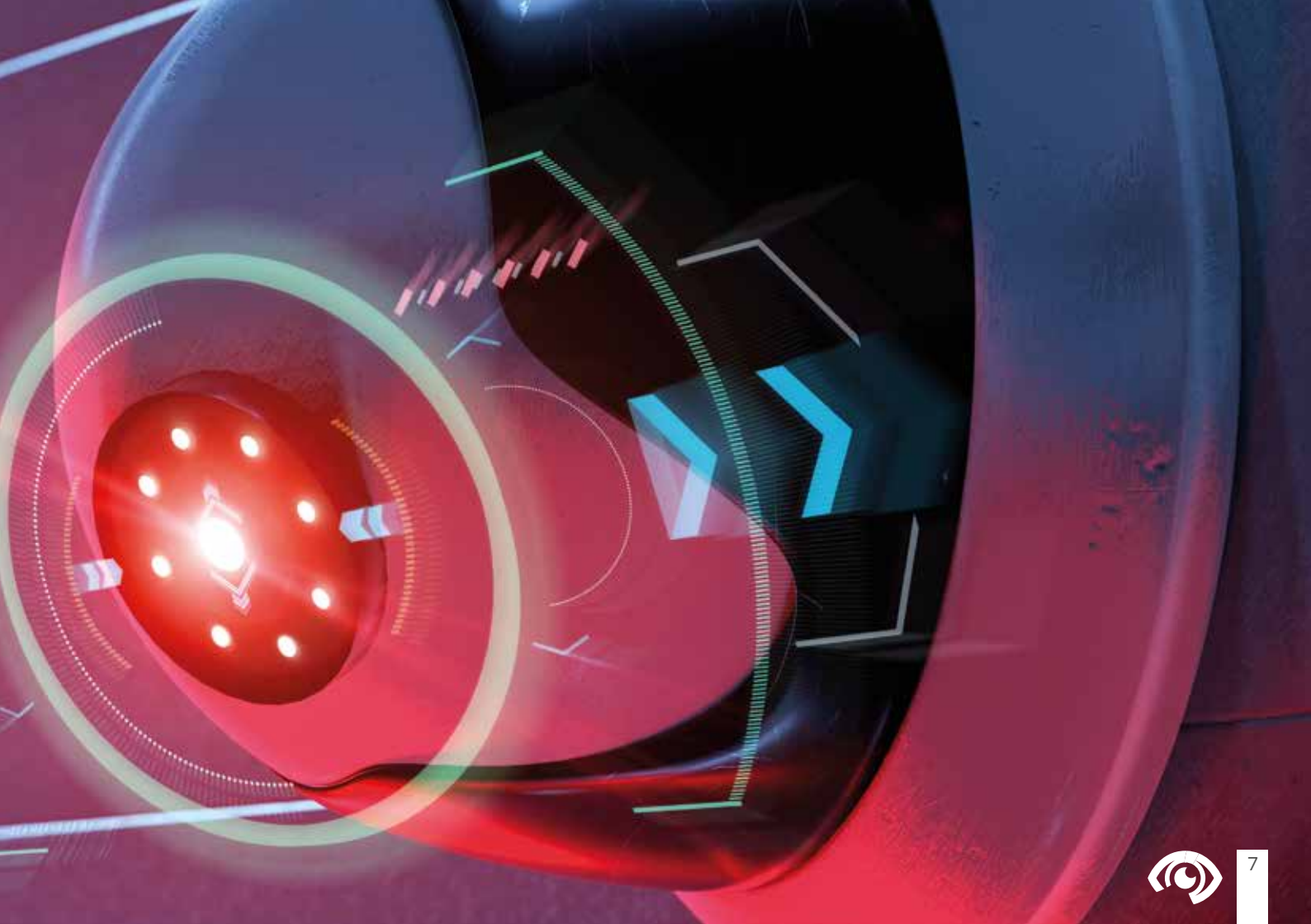
We can carry out a site survey and recommend a bespoke security package to suit your individual needs and requirements.

Coupled with our Control room monitoring we offer a full protection solution.

- **Design**
- **Install**
- **Maintenance**
- **Purchase or rental options**
- **We can easily and cost effectively adapt or add to your existing system. Fully equipped and to cover any area of the UK & Ireland... even Europe.**
- **Remote viewing from the comfort of your own home via PC, tablet or smartphone.**

Our control room offers huge benefits to sites that use more than one aspect of the industry (Lone worker/ CCTV/Mobile patrols etc). We welcome the opportunity to show prospective clients around our control room.







event staff

NIA FM Events. NIA FM Currently supply various cover to events ranging from sporting events, council and private. We have extensive experience in supplying the following services ensuring your events are covered in all aspects.

SIA Licensed Security Staff. Our staff are trained and competent in dealing with numerous scenarios and situations with the aim of always having a positive outcome.

Our **Safety Stewards** are responsible for the safety of all attendees, visitors and maintaining a welcoming, friendly attitude.

Our **Event Medical Teams** ensure you have peace of mind if anything were to happen. Your event will have trained and competent medical staff on hand. Our Medical staff have various qualifications such as being Qualified Paramedics with full kit on hand at all times.

Experienced Bar Staff trained and competent with numerous till services.



static security officers

NIA FM'S Officers are SIA Licensed with excellent communication and interpersonal skills. Further to this, every officer will have undergone a personal assessment and in-house training programme. The first thing we look for when recruiting Static Security Officers is a confident personality. The Officer dispatched to your premises will be fully briefed to your specific requirements. All staff are vetted to current British Standards 7858.

We strictly adhere to HSE guidelines for lone workers and have procedures in place to ensure the safety of our Static Security Officers at all times.

NIA FM Provide uniformed Static Security Officers to cover all types of industries/events...

- **Car parks**
- **Private schools**
- **Pharmaceutical sites**
- **Construction/demolition**
- **Private one off events or functions**
- **Gate house or access control**
- **Retail or fast food outlets**
- **Music festivals**
- **Sporting events**



key holding, alarm response and mobile patrols



Many of our customers enjoy peace of mind, safe in the knowledge that should an intruder decide to break into your premises at 04:00 on a cold miserable December morning, they will not receive the dreaded phone call from the intruder alarm monitoring station explaining the alarm has been triggered. This a huge benefit with our KEY HOLDING service.

Our Mobile Patrols are a cost-effective solution for a range of clients who want some form of physical protection usually as an out of hours service. Our Mobile Patrols can attend your premises during the night or at weekends, at staggered or pre-determined times to ensure total protection for you, our customer. Our visits can be recorded at certain points and printed out as proof of attendance.

Our vehicles are liveried and in constant contact with the 24hr Control room at all times.

- **All officers are SIA licensed and uniformed.**
- **Officers have in depth knowledge of the areas we operate in**
- **We can provide an early warning alert to incidents**
- **Alert the emergency services and key holders**
- **Organise and manage a range of support services**
- **Secure the site before leaving**



cleaning

Cleaning, this is something everyone is taking even more serious since the worldwide pandemic. Our cleaning teams are experienced with excellent attention to detail. We supply our services to numerous clients from Apartment blocks, hotels, factories to construction sites. We carry out thorough sanitising procedures to various clients helping to ensure our clients staff, guests are not hit with transmissible viruses and ensuring premises are able to remain open. We offer this service to Domestic and Commercial customers and is popular with Estate agents, property developers for end of build cleans and air bnb owners alike.

general maintenance

Our maintenance service includes, but, not limited to supplying, experienced Painters & Decorators, Plasterers, fencing install and general property maintenance. Again, this service is extremely popular with many estate agents and property developers alike. We ensure our prices are competitive whilst ensuring our quality of work is guaranteed, every time.

training

We offer numerous training courses specific to each customer's needs from SIA training, first aid, health & safety, manual handling, fire safety. Our training can be carried out at our offices or at a customer's premises.





Thank you for taking the time to look through our brochure. NIA FM are contactable 24hrs per day, 7 days a week and 365 days a year.

Prior to the commencement of any of our services, our Health & Safety officer will attend site to carry out a comprehensive risk assessment and create assignment instructions individual to your premises. This will all be done with no cost to you.

Our company Director is readily available to discuss your needs or answer any questions you may have regarding our services. Also available at any time are our Operation's Managers who are available 24hrs per day to ensure total protection at all times.

We go that extra mile so you don't have to!

General Enquiries

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Director

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